## **Provide evidence for your COVID-19 Pandemic Unemployment Payment claim**

From Department of Social Protection

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# Provide evidence for your PUP claim by Monday 31 May 2021

If you have been contacted by the department and asked to provide evidence of your continued eligibility for the <u>COVID-19 Pandemic Unemployment Payment</u> you should do so online. Use the link to MyWelfare.ie below.

You must do this by Monday 31 May 2021, or your payment may be stopped.

#### Why you need to complete this online form

This is a standard review to confirm you are still qualified for this payment. Reviews are carried out on all social welfare schemes.

If you are not asked by the department to provide evidence of your continued eligibility at this time, you may be asked to do so at a later stage.

#### What you need to do

Between the 14 May and 26 May, you may receive a letter or a MyWelfare notification asking you to provide evidence to support your ongoing eligibility for the COVID-19 Pandemic Unemployment Payment.

Log into your <u>MyWelfare</u> account.

You should only use your MyWelfare account to provide evidence of your continued eligibility for yourself. You should not use it to provide evidence for anybody else.

Please only complete the online form if you receive a request to do so. However, if you do not receive a request but still complete the online form - this will not affect your claim.

The Department of Social Protection wishes to make it absolutely clear that it is **not requesting bank account or other financial institution account details** as part of this process.

#### Alert on scam phone calls and messages

We are aware of fraudulent phone calls and text messages, claiming to be from the department, seeking personal information, for example PPS Number / bank account details.

DSP staff never ask for such details by phone or text. Read more

#### What will happen to your current payment

If you are still eligible for this payment, then you will continue to receive your payment as normal. Once you complete this form there is nothing further you need to do, unless asked otherwise by an officer.

### If you no longer meet the eligibility criteria

If your circumstances have changed and you are no longer eligible you must close your COVID-19 Pandemic Unemployment Payment immediately. <u>You can close your claim on</u> <u>MyWelfare.ie.</u>